

JOB POSTING - PERSONAL LINES RISK ADVISOR/BROKER

We're looking for a Mid-Level Personal Insurance Risk Advisor who is passionate about relationship building, teaching, and growth.

Our team members are Advisors, because that's what we do - we don't broker our clients into a contract they know nothing about; we advise, empower, and protect them through our PEAK process.

Are you looking to regain that personal touch? And to feel empowered about the role you play on a team? Are you wanting to make a name for yourself & grow as a leader? To share a vision and take responsibility for a book of business? If your answers are 100% yes, we want to meet you!

Position:

- Permanent, Full-time
- Monday Friday, 8:30 am 5 pm

Remuneration: (negotiable on experience, alignment, and performance)

- 50k 70k a year
- Partnership opportunities
- Growth (no corporate glass ceiling here!)
- Company events
- Yearly education allowance
- Yearly donation allowance
- Full Health Benefits (Dental, vision, health)
- Disability insurance
- Life Insurance
- Bonuses
- Paid leave

Team Support:

- Actively mentoring team members is essential to ensure the team is growing in knowledge and expertise; it also significantly supports Paramount's growth perpetuation plan for developing the next generation.
- Attend and participate in staff meetings, your constructive feedback is paramount to the continued growth of our organization.
- Step in & help while you will have a book of business assigned to you, we run on a true teamwork structure, when someone is busy, away or unavailable, we step in to support our fellow team members.

Service:

- Inform customer/prospect of who we are at Paramount, why we are the best option available and how the services we render are different/better than anywhere else.
- Review client renewals to conduct a thorough review of coverage on existing risks/accounts annually, have a conversation with the client to update the risk assessment & remarket as necessary to provide the best coverage, maintain a retention rate of 93% or greater.
- Protect, Educate, Assess & share your knowledge with new business prospects. Prepare and present professional quotes to prospects detailing the coverages offered and the services you/Paramount provides. Strive for a conversion rate of over 50%
- Take claim calls & assist clients by ensuring that their needs are being met. This includes following up with your client every 3-5 days until the claim is closed or the client is 100% satisfied with the service they're receiving from the carrier.
- Change requests are to be taken & processed by the broker on file.
- keep abreast of Paramount market inventory, support the company objectives, and strive to reach new heights.
- Obtain and follow up on information concerning underwriting by completing brokerage applications, underwriting requests/requirements, etc.

Knowledge & Experience:

- Licensed Level 2 Insurance Agent required.
- *3-5 years experience within a team environment as a CSR/insurance broker*
- Actively working on C.I.P or CAIB designation preferred
- Ideally experienced with EPIC, Microsoft Office Suite, or comparable computer systems
- Commitment to ongoing learning & development, both professionally & personally.
- Management/Leadership experience, and willingness to learn.
- Exceptional soft skills
- Exacting Alignment with all five of our Core Values (Compassion, Humility, Knowledge, Reliability & Empower)

This job operates in a professional office environment. Please note that this job description is not designed to cover or contain a comprehensive listing of activities, duties or responsibilities that are required of the employee for this job.

Send resume & cover letter to: <u>wrichter@paramountinsurance.ca</u>